LAW OFFICES OF LOS ANGELES COUNTY PUBLIC DEFENDER THE STRATEGIC PLAN

VISION:

The Los Angeles County Public Defender's Office is the finest client-centered criminal defense firm in the nation, providing a beacon for evolutionary and revolutionary changes in the justice system.

MISSION:

By 2025, measurably reduce incarceration and the collateral consequences of contact with the criminal justice system in Los Angeles County.

VALUES:

<u>Advocacy</u>: We are zealous Defenders, working relentlessly to meet the needs of our clients.

Compassion: We listen to our clients, respect their life experience, and tell their story.

<u>Dedication:</u> We are passionate about indigent defense.

<u>Collaboration</u>: We work with County and community stakeholders to achieve our clients' goals.

Law Offices of the Los Angeles County Public Defender

PLAN GOALS

I. Client-Focused Services as a Public Value

Our success is the ability to provide the highest quality representation to our clients. We will expand our 6th amendment mandate and extend our services to clients and their families beyond their criminal case.

II. Justice and Fairness

Our responsibility is to confront injustice and ensure fairness. We will identify biases and inequities, broaden public awareness, and work to pursue systemic change.

III. Public Defender Redesign

Our current organization structure was established during an era when departments operated independently of each other and adherence to hierarchical models was the overarching design feature. We will reimagine our department to be more flexible and boundary-spanning in meeting our clients' needs.

IV. Healthy People, Healthy Environment

Our work depends greatly on the willingness of our employees to provide zealous, inspired, and long-term service to our clients – to go a step beyond. We will support our staff by developing a set of organizational and workplace programs and practices that enhance their overall well-being.

V. Organizational Operations & Systems

Our ability to take full advantage of our staff's talents necessitates a highly supportive infrastructure. We will adopt leading edge and innovative technologies that make information and advanced data analytics digitally readily available.